



14 March 2024

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### FACILITIES KEY FOCUS AREAS before 2023...

Integrated Management System = People

Processes / governance

Technology

to deliver on our mandate

### **FACILITIES KEY FOCUS AREAS 2023...**

- Client/customer engagement and satisfaction
- Energy management and efficiency
- Environmental sustainability
- Space management and optimization
- Infrastructure planning and development
- Planned and (vs) reactive maintenance
- Digital business transformation (SHE System and IWMS)



### **ENABLING THE NWU DIGITAL BUSINESS TRANSFORMATION STRATEGY**

### 10 IWMS MODULES IMPLEMENTED SINCE 2021

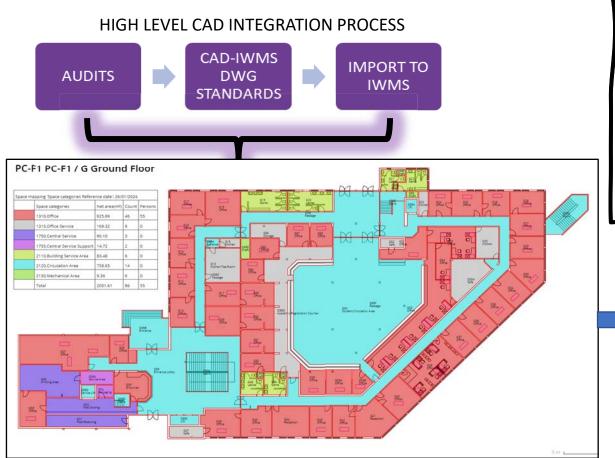




#### **ENABLING THE NWU DIGITAL BUSINESS TRANSFORMATION STRATEGY...**

# **Digitalization** & AutoCAD

The CAD Integrator enables the visual view of spatial Facility Management information in floor drawings on IWMS. **Space data integrates with floorplans which provides vital management information to inform space planning decisions**. IWMS users have access to NWU building floorplans.



Project details:

Conduct site audits and convert all NWU floorplans to system standards & requirements.

**Project Status:** 

Site audits 70% complete

DWG import to IWMS 10%

complete

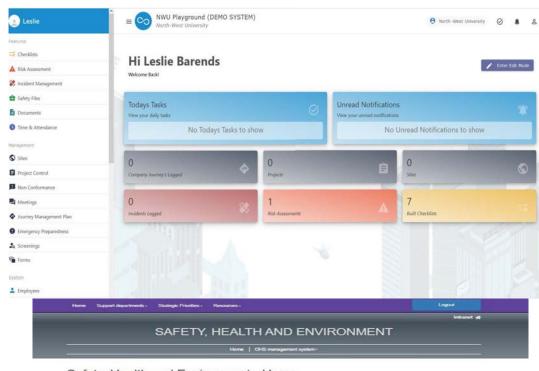
Target completion date: June 2024

The criteria for space mapping are:

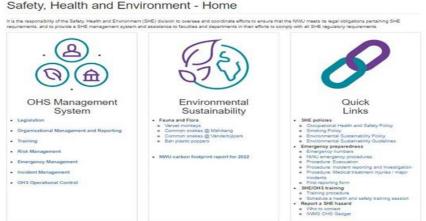
- Space categories (HEMIS)
- Departments (OU)
- Space types
- Cost centers
- Tariff groups Space standards
- People per space
- Workspaces
- User-defined (custom)



#### **ENABLING THE NWU DIGITAL BUSINESS TRANSFORMATION STRATEGY...**



The **NWU SHE electronic system** has been set up and the SHE team is undergoing training in March 2024. Rollout to the NWU units will commence in July 2024



**NWU SHE webpage** launched in 2024 – all NWU SHE documents has been revised and updated to meet legal requirements.



### **NWU FACILITIES OVERVIEW 2023**



Space
Management &
Utilities



Facilities & Maintenance Services



**Engineering Compliance** 



Infrastructure Design & Construction



Safety, Health & Environment

#### **FACILITIES SERVICES**

- 963 buildings
- 11707 beds
- 533 ha of land
- 156 space & Infrastructu re requests
- 3-5 year infrastructu re plan

- 32810 reactive w/o
- Planned maintenance
- Condition assessment under way

- 11931 reactive w/o
- Electricity demand @14280kW
- Back-up 11700kW

- 190 projects
- R3bn Capex
- 23 project team (PM's, Coordinator s, Admin)

- 50 Tons of Hazardous Waste Recycled.
- 97,4 tCO2e (2023
  - Carbon footprint)
- 28 COIDA incidents
- 612 staff
   OHS
   training

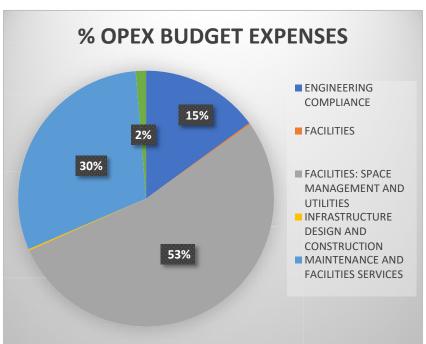
| <b>Building Areas</b>        |       | R - Value 2021 | R - Value 2022  | R - Value 2023  | R - Value 2024  |
|------------------------------|-------|----------------|-----------------|-----------------|-----------------|
| Insurable asset value of NWU | Total | R9 902 245 422 | R10 890 827 697 | R13 336 339 695 | R14 830 009 740 |
| property                     | •     | 2,68%          | 9.98%           | 22.45%          | 11,20%          |



### **2023 PERFOMANCE OVERVIEW**

### **OPEX BUDGET**

| SOF 1 Summary    | 2024 Budget  | 2023 Budget  | 2023 Actual  | 2023 %      |  |
|------------------|--------------|--------------|--------------|-------------|--|
|                  |              |              | Expenses     | Expenditure |  |
| Income           | R0           | RO           | -R180 735    |             |  |
| Salaries         | R50 909 126  | R50 948 131  | R44 650 058  | 87,6%       |  |
| Operating        |              |              |              |             |  |
| Expenses         | R321 097 231 | R268 992 049 | R249 011 729 | 92,6%       |  |
| Capital Expenses | R5 280 984   | R1 407 038   | R12 609 200  | 896,2%      |  |
| Grand Total      | R377 287 342 | R321 347 218 | R306 090 252 | 95,3%       |  |



### **CAPEX BUDGET**

| OPENING JANUARY 2023 |   | VALUE         | QTY |
|----------------------|---|---------------|-----|
| PLANNING STAGE       | R | 824,834,198   | 72  |
| PROCUREMENT STAGE    | R | 320,843,327   | 27  |
| CONSTRUCTION STAGE   | R | 1,001,196,512 | 39  |
| COMPLETED            | R | 137,424,355   | 8   |
| TOTAL                | R | 2,284,298,392 | 146 |

| CLOSING DECEMBER 2023 |   | VALUE         | QTY |
|-----------------------|---|---------------|-----|
| PLANNING STAGE        | R | 1,044,467,431 | 66  |
| PROCUREMENT STAGE     | R | 493,149,695   | 26  |
| CONSTRUCTION STAGE    | R | 685,335,005   | 48  |
| COMPLETED             | R | 850,834,607   | 50  |
| TOTAL                 | R | 3,073,786,739 | 190 |

| BROUGHT FORWARD TO 2024 |   | VALUE         | QTY |
|-------------------------|---|---------------|-----|
| PLANNING STAGE          | R | 976,024,518   | 60  |
| PROCUREMENT STAGE       | R | 533,620,953   | 30  |
| CONSTRUCTION STAGE      | R | 633,413,681   | 41  |
| COMPLETED               | R | 660,500,085   | 19  |
| TOTAL                   | R | 2,803,559,237 | 150 |

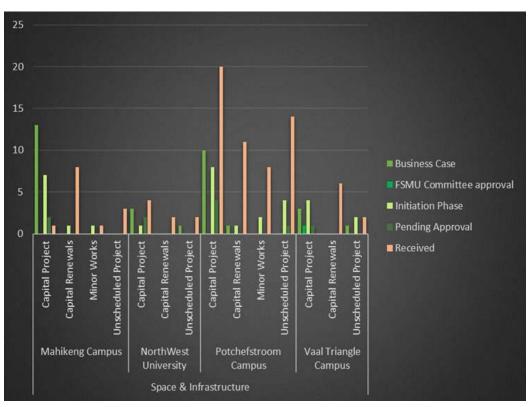


### **SPACE & INFRASTRCURE REQUESTS**

#### **Current status of investigations on IWMS**

| Status  | No of investigations |
|---|----------------------|
| 1. Received   | 82 (40 in 2024)      |
| 2. Initiation Phase (Initial investigation to arrive at initiation report – Stage 0)  | 31                   |
| 3. Business Case (Inception –<br>Stage 1 and Stage 2 Concept and<br>Estimation)   | 32                   |
| 3. FSMU Committee Approval (Assess Business Case and Toolkit)   | 1                    |
| 5. <b>Pending Approval</b> (Business<br>Cases being revisited according to<br>Toolkit – to be included in June<br>2024 Council approvals) | 10                   |
|   | 156                  |

**156** 



Investigations per staff member

J. Bezuidenhout - 41

B Dhalamini - 46

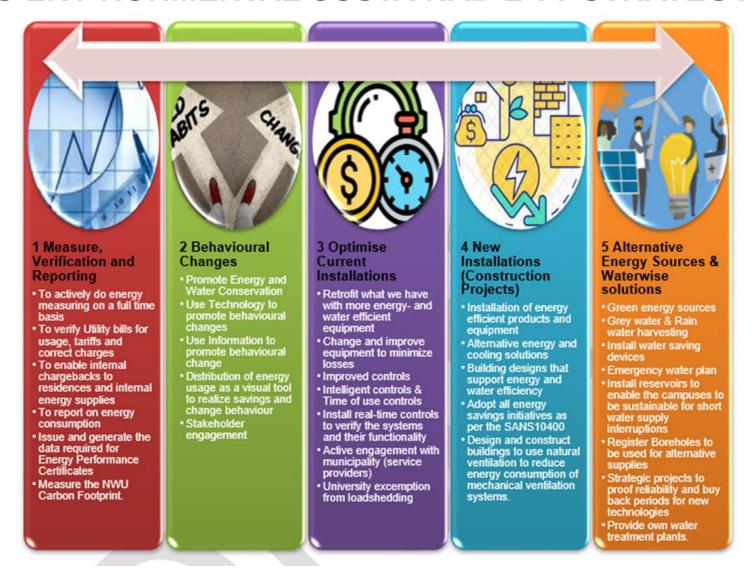
J Jacobs – 68

L v Wyk – 1

3 fixed term positions in recruitment



### NWU ENVIRONMENTAL SUSTAINABILITY STRATEGY



- Implementation of 5 Pillar environmental strategy measure accurately / Change behavior / Optimise installations / Green building design and energy efficient buildings / PV plant and own water treatment plants
- 2024 APP target 5% reduction in energy consumption



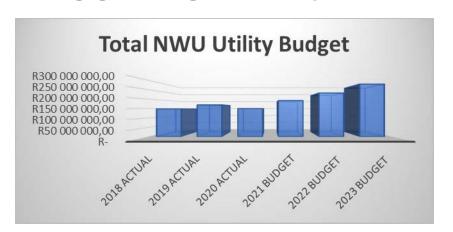
### **ENERGY MANAGEMENT AND CONTROL – Pillar 1**

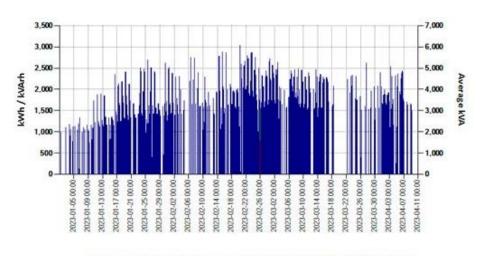
#### **Energy Measurement**

- The NWU has a central energy metering system consisting of more than 1700 energy meters
- As per the Energy Management pillars, the metering points are being expanded and will reach 2000 by end 2024
- This data is used for energy control, Carbon footprint calculations, capacity calculations, utility bill verification and energy reporting.
- NWU Utility budget was R372m for 2023 inclusive of Diesel

#### **Energy saving initiatives being used**

- Maximum demand control; where the large energy users such as hot water plants are being switched off during peak hours and heated up when electricity is cheaper as per utility tariffs
- Maximum (Peak) Electricity Usage per campus:
  - MC 4 848kW Generator capacity 3 600kW
  - PC 7 882kW Generator capacity 6 400kW
  - VC 1 550kW Generator capacity 1 700kW
- Replacement and Installation of Energy efficient equipment especially for equipment being used 24 hours a day.





PM: [E15] Generator Incomer Total - ION7650 (PJ-0808A482-01)

Emergency generators use during Loadshedding for Potchefstroom Campus 2023



### **ENERGY MANAGEMENT AND EFFICIENCY – Pillar 3 & 5**

#### **Achievements for 2023**

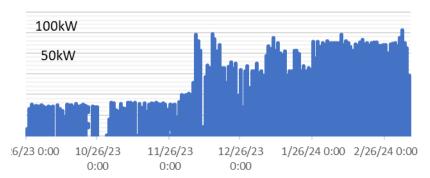
- We have installed 420 emergency light packs in the residences and building being used 24 hours a day to allow for light during power outages
- students were issued with battery handheld lights to enable them to function during power outages
- 150 streetlights were replaced with solar/battery units to supply light for most used walkways
- Majority of the Sport field lights were upgraded to LED such as Hockey, rugby practice fields to reduce electrical usage and be immediately available after a power failure
- 4718 LED tubes installed some with dimming capability to reduce energy usage when no movement is detected in the areas such as bathrooms, kitchens, parking and hallways
- 100kWp Solar plant installed on the Library of Potchefstroom Campus, the system do operate with the generators as well which is a great benefit as it reduces the requirement for emergency power
- Mahikeng library 100kWp Solar plant in process
- 385kWp solar plant at Vanderbijlpark campus in process
- 1000kWp solar plants at Potchefstroom campus in process
- Additional Diesel storage tanks installed to supply the Generators

#### Cost saving as per above achievements

- Replacement lights appr. 278 000kWh relating to a saving of R730k per annum.
- Maximum demand control saving off R 1,5 mil per annum
- Solar plant at the Library generated 640 000kWh relating to a saving of R2,11mil at an Effective cost savingg of R3,3 per kWh



Library Solar production 100kWp









### **ENERGY EFFICIENCY AND SUSTAINABILITY PILLAR 2 & 3**

#### New and future initiatives

- Install Two new Emergency generators at Mahikeng campus
- Install 1000kVA Emergency generator plus 500kWp solar system at K-blocks Potchefstroom campus
- Install 1000kWp solar systems on Mahikeng Campus
- Install 1000kWp phase 2 solar systems on Potchefstroom Campus
- Replace lights with energy efficient products, 5000 units for 2024
- Improve Emergency generating plants to enable prolonged usage times during stage 4 – 6 load shedding with use of thermal cladding
- Expand metering and improve energy control, controlling equipment like office Air conditioners, hydro boils and geysers by means of using IOT(Internet Of Things) devices through the IT network and WIFI
- Automatic switching off the residences during loadshedding in office hours (internal loadshedding – "reduce the use")
- Improved remote monitoring and control of all energy using equipment and emergency power units to improve EC performance while having a small staff component.

### Did you know?

The optimal temperature for solar panels is around 25°C. Solar panels perform best under moderate temperatures, as higher or lower temperatures can reduce efficiency. For every degree above 25°C, a solar panel's output can decrease by around 0.3% to 0.5%, affecting overall energy production

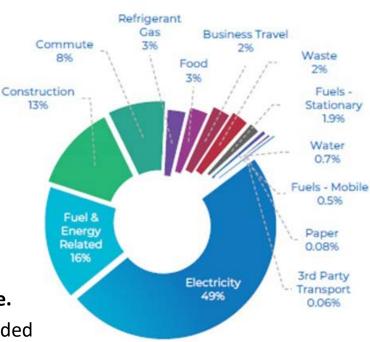


### **ENVIRONMENTAL SUSTAINABILITY**

### 2023 Achievements ....



NWU CARBON FOOTPRINT FY22: 134,751 tCO<sub>2</sub>e



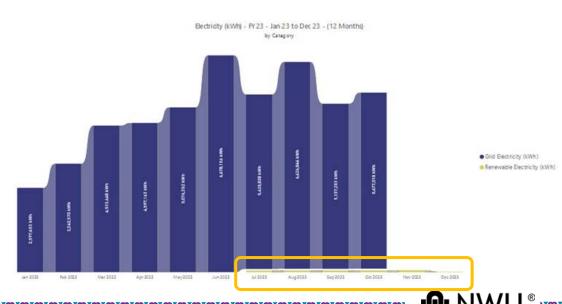
- Reduced NWU carbon footprint in 2023 by +-35tCo2e.
- We **improved our data capturing methods** and expanded to ensure we accurately measure our carbon footprint.
- Hazardous waste (50kg) through thermal absorption process – almost zero emissions
- We have a **live dashboard** that will track our footprint and efforts to reduce it.

### **ENVIRONMENTAL SUSTAINABILITY**

### 2023 Achievements....



- Created awareness on #reduce the use + #beat plastic pollution.
- Mahikeng dosing plants being upgraded to ensure water can be treated to ensure safe for consumption.
- PV plants per campus in tender and construction phase – the yellow on graph indicate our renewable energy has started to reduce our grid energy use
- Water treatment plant in planning phase.
- Waste recycling tender out at start of 2024.
- Biodiversity tender out in March 2024.

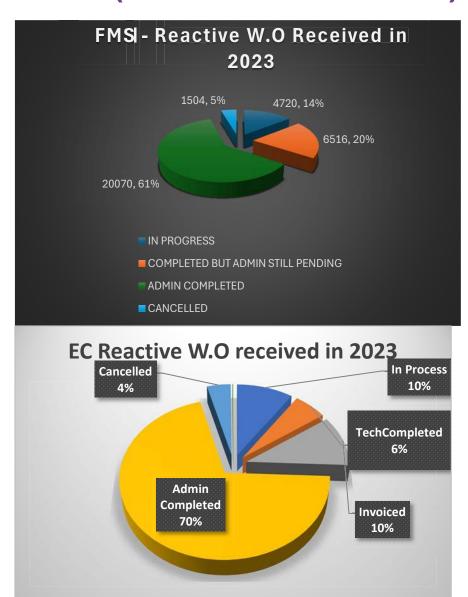




# 2023 WORK ORDERS COMPLETED (reactive maintenance)

#### IWMS work orders statistics for 2023

- FMS: Total Work orders received is 32810 equates to MC 9692, PC 18294 and VC 3509
- 2023 Work orders completed is 81% and 14% of work orders are still open while 5% was cancelled.
- FMS have 39 staff members to perform all maintenance work required for both campus and residences in all campuses assisted by Maintenance Service Contractors.
- 1 funded vacancy is at the final stages of being filled with a business case also being finalized for 3 maintenance coordinator positions to replace positions that have become redundant in the structure.
- EC: Total Work orders received 11 931 equates to MC 3215, PC 6455 and VC 1987
- 2023 Work orders completed is 90% some work orders are still open.
- EC have **13 staff members** to do the statutory required work for both campus and residences.
- The GMR 2.1 and 4 x GMR 2.7 accountable for compliance as per OHS act is in EC
- 5 vacancies are in process to be filled with 3 additional new positions to allow for standby and reaction as per loadshedding requirements





### PLANNED MAINTENANCE – BUILDINGS AND FACILITIES

#### **Achievements for 2023**

#### Vanderbijlpark Campus:

Academic: R 130,000,00
 Sport: R 6,000,00
 BED: R 230,000,00

#### **Potchefstroom Campus:**

Sport: R 2,458,662,59
 Academic: R 3,190,000,00
 Sustainability R 3,460,000,00

#### **Mahikeng Campus:**

• Academic: R 1,219,925.21

Total Expenditure R 8,977,897,71



#### Plans for 2024

- Water saving project at Student residence
- Condition assessment of buildings

#### Vanderbijlpark Campus:

- Academic Buildings Maintenance
- Sport facilities upgrade

#### **Potchefstroom Campus:**

- Running track maintenance
- PV plant preparations
- Sport facilities bathroom upgrades

#### **Mahikeng Campus:**

- Student life buildings upgrades
- Garden upgrades
- Academic buildings refurbishments

Planned Maintenance Budget R16,022,102,30



### **INFRASTRUCTURE DEVELOPMENT 2023**

| Infrastructure<br>Development | Mahikeng<br>Campus | Potchefstroom<br>Campus | Vanderbijlpark<br>Campus | Projects<br>Across<br>Campuses | Grand Total  |
|-------------------------------|--------------------|-------------------------|--------------------------|--------------------------------|--------------|
| DHET SH 2016/2017             | R8,891,741         | Campus                  | Campus                   | Campuses                       |              |
|                               | , ,                |                         |                          |                                | R8,891,741   |
| DHET SH 2017/2018             | R2,319,419         |                         |                          |                                | R2,319,419   |
| DHET 2018/2021                |                    | R61,031,535             | R44,673,171              | R3,970,456                     | R109,675,161 |
| DHET 2023                     |                    |                         | R19,995                  | R2,077,682                     | R2,097,677   |
| Capital Projects (2017-       |                    |                         |                          |                                |              |
| 2022)                         | R29,587,743        | R86,205,159             | R41,362,669              | R35,990,543                    | R193,146,114 |
| Capital Projects New          | R6,120,603         | R3,351,761              | R1,922,976               |                                | R11,395,340  |
| Capital Projects              |                    |                         |                          |                                |              |
| Renewals                      | R450,725           | R11,853,270             | R147,853                 |                                | R12,451,848  |
| Investigations                | R502,272           | R103,278                | R206,230                 |                                | R811,781     |
| Minor Building Works          | R1,459,838         | R3,246,007              | R555,511                 | R85,700                        | R5,347,057   |
| Planned Maintenance           |                    |                         |                          |                                |              |
| (Macro)                       | R18,463,542        | R15,530,607             | R232,811                 | R12,087,831                    | R46,314,791  |
| Grand Total                   | R67,795,885        | R181,321,617            | R89,121,216              | R54,212,213                    | R392,450,930 |

We spent a total of R393 million for capital works, macro maintenance and minor works across the university in 2023.



### **INFRASTRUCTURE DEVELOPMENT 2023 – few highlights**

#### **Critical projects completed in 2023**

- The new **student housing in Mahikeng Campus** consist of 6 clusters with a total of 1728 beds was completed in December 2023 with an expenditure of R456 686 779.
- The overall expenditure for 2023 on DHET Infrastructure Efficiency Grant (IEG) funding cycles is R122 983 999. A large portion of the expenditure (R109 675 161) is from the 5th cycle and some of the highlights includes the completion of the Additional lecture spaces on the Vanderbijlpark Campus, the refurbishment of the previous Administration building into a multi-purpose hall facility on the Vanderbijlpark campus, and the new building for Psychosocial health in Mahikeng campus.
- Building C6 has been completed to create additional space at the educational sciences library PC.
- On the Mahikeng campus the new building for the community law centre has also been completed and handed over to the user as well as the completion of Building A2 & A3 to relocate the Faculty of Humanities, Education and Economic Management Sciences on the Mahikeng Campus
- The new laboratory spaces for education, the refurbishment of spaces for the schools of biological & Geospacial sciences in the Potchefstroom campus is currently underway along with the new Psychosocial building in the Vanderbijlpark campus.



## **INFRASTRUCTURE DEVELOPMENT 2023 – few highlights**

- The new student housing in Mahikeng
   Campus consist of 6 clusters with a total of
   1728 beds was completed in December 2023
   with an expenditure of R456 686 779.
- Refurbish building 24 for multipurpose hall –VC. The project was completed in 2023 with an expenditure of R29 249 192.







# **INFRASTRUCTURE DEVELOPMENT 2023 – few highlights**

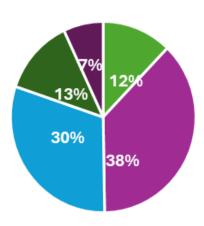
- Refurbishment of spaces for schools of biological & Geospatial Sciences PC. The project is 95% completed with an expenditure of R64 686 985.
- New Psychosocial Building-VC. The project is currently 60% to completion with a current expenditure of 32 785 699.





### **INFRASTRUCTURE DEVELOPMENT 2024**





- Sustainability Projects
- Academic Facilities
- Student Life Facilities incl. upgrade of Residences
- Deferred Maintenance and upgrades
- Support Facilities

# Sustainability Projects (Overall Budget of R341,418,077):

- PV Plants Across the 3
   Campuses (current overall approved value
   R144,177,000)
- Waterwise projects across 3
   Campuses (current overall approved value R197,241,077)

Academic Facilities (Overall Budget of R1,053,565,238)

Student Life Facilities incl. upgrade of Residences (Overall Budget of R852,950,494)

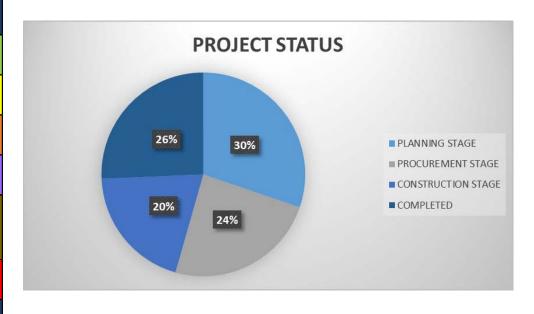
Support Facilities & Infrastructure (Overall Budget of R195,174,386)



# **INFRASTRUCTURE DEVELOPMENT monthly monitoring**

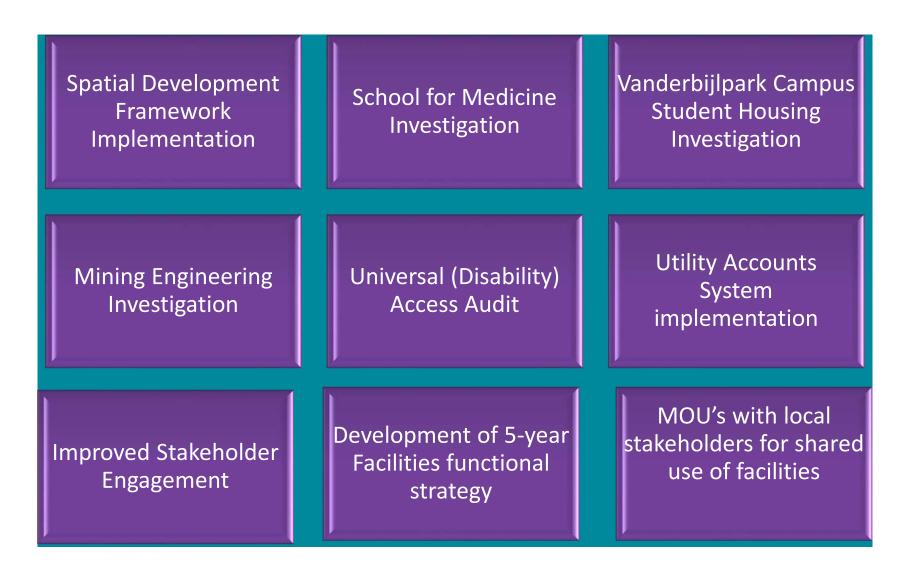
| SUMMARY 2024       |                |     |                |     |               |     |              |     |                | Feb-24              | Jan-24       |              |
|--------------------|----------------|-----|----------------|-----|---------------|-----|--------------|-----|----------------|---------------------|--------------|--------------|
| STAGE              | MAHIKENG       | QTY | VANDERBIJLPARK | QTY | POTCHEFSTROOM | QTY | NWU          | QTY | TOTAL VALUE    | EXPENDITURE TO DATE | TOTAL<br>QTY | TOTAL<br>QTY |
| PLANNING STAGE     | R308 547 351   | 17  | R102 253 926   | 10  | R399 821 414  | 24  | R37 130 085  | 2   | R847 752 776   | R32 476 477         | 53           | 59           |
| PROCUREMENT STAGE  | R205 703 637   | 11  | R126 321 530   | 8   | R281 039 183  | 14  | R65 105 000  | 3   | R678 169 350   | R31 287 900         | 36           | 30           |
| CONSTRUCTION STAGE | R31 727 457    | 7   | R256 915 933   | 7   | R216 647 361  | 14  | R52 569 674  | 5   | R557 860 425   | R184 540 236        | 33           | 40           |
| COMPLETED          | R571 355 441   | 9   | R64 660 295    | 5   | R80 928 378   | 11  | R3 000 000   | 1   | R719 944 114   | R620 216 756        | 26           | 20           |
| TOTAL              | R1 117 333 887 | 44  | R550 151 684   | 30  | R978 436 336  | 63  | R157 804 759 | 11  | R2 803 726 665 | R868 521 369        | 148          | 149          |

| PROJECT HEALTH STATUS TRACKER  | Feb-24 | Jan-24 |
|--|--------|--------|
| ON SCHEDULE AND IN BUDGET  | 124    | 126    |
| OVER SCHEDULE BUT IN BUDGET (EOT PENDING)  | 16     | 20     |
| IN SCHEDULE BUT OVER BUDGET  | 2      | 0      |
| OVER SCHEDULE AND BUDGET   | 0      | 0      |
| NOT COMPLETED OR MITIGATED WITHIN CONTRACT DATE - EXCEEDS 100% PROGRESS IN PENALTIES | 0      | 0      |
| PROJECTS WITH NON/UNDER PERFORMING CONTRACTORS                                       | 6      | 3      |
| TOTAL  | 148    | 149    |





#### STRATEGIC PRIORITIES 2024 - APP





### STRATEGIC PRIORITIES 2024 (SPACE OPTIMIZATION from SDF) - APP

Governance Policy & Guidelines

Infrastructure Policy

**DHET Space Norms** 

NWU Space Norms & Standards

NWU Space Management Guidelines

Project Steerco

Project Charter

Roles &
Structures
involved in this
optimization
process

Space Optimization Project Team

TL / Academe

Facilities

SALA

IT & Systems

Committees for infrastructure projects review (Toolkit)

Processes that need to be reviewed or established or integrated with space planning

Timetabling UG activities

Timetabling PG activities

Ad hoc academic reservations

System integrations (Timetable and IWMS)

PQM review

**Enrolment Plans** 

Academic Strategic Planning

Infrastructure Investigations Information /
Technologies that
need to support
the Space
Optimization
Process

Enrolment Plan

Toolkit for Infrastructure Requests

Technologies that measure actual utilisation of spaces

Space allocation data

Reporting & Monitoring

What do we need to report on

Where do we report

How do correct / improve?

Multi-functional project team



# Things to look forward to

- NWU Hosting of Netball Varsity Cup in 2024
- Hosting of HEFMA conference in 2025
- Energy efficiency and sustainability projects





# **PROTECTION SERVICES**

14 March 2024

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# **SMART SAFETY AND SECURITY - coming**

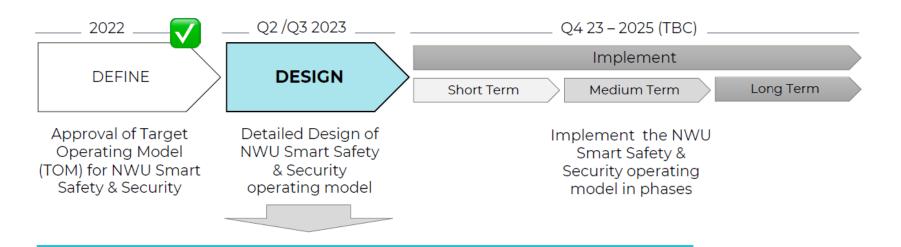
#### **Project Background and Case for Change**

- Transition from a traditional 'Protection Services' function to a modern information-led and proactive 'Smart Safety and Security' model (Information-led Strategy)
- Uphold the core value proposition of providing a safe environment for students and staff
- Address the inconsistency in services across various campuses and the skills and capacity constraints to accommodate a growing student population whilst addressing prevailing social and criminal issues affecting university life
- Address gaps and limitations within the existing IT and Electronic Services architecture,
   to leverage rapidly advancing digital, security, and automation technologies
- Tackle immediate operational challenges identified within the Protection Services domain, including issues in incident management, access control, stakeholder identification and verification, and analysis and reporting

Need for a comprehensive solution that integrates the right mix of people, processes, and technology to establish an optimized and forward-thinking safety and security ecosystem



#### DETAILED ORGANISATIONAL DESIGN AND IT ARCHITECTURE FOR THE TO-BE SMART SAFETY AND SECURITY OPERATING MODEL



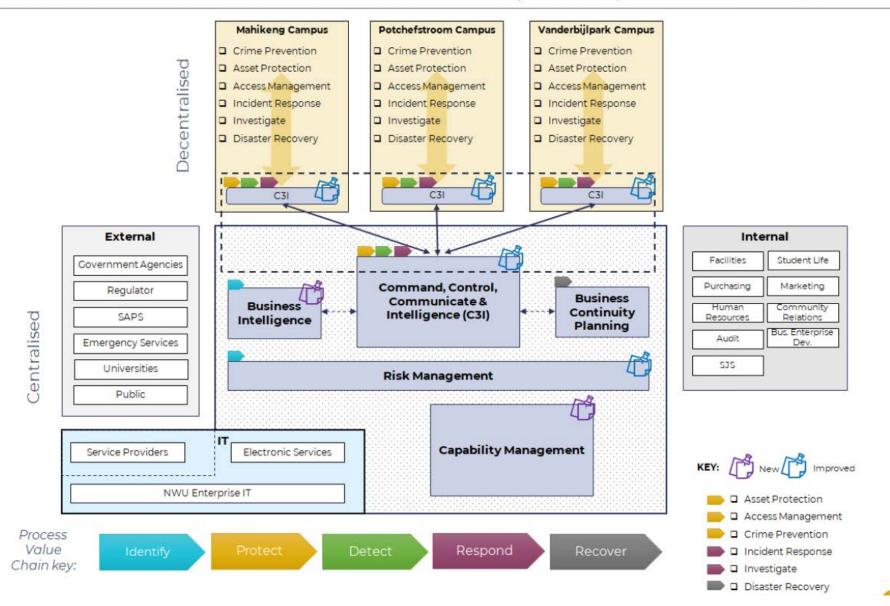
#### Design Stage includes the following workstreams:

- WS 1: Smart Safety and Security Model
- WS 2: Process Mapping and Standard Operating Procedures (SOPs)
- WS 3: Roles and Structure
- WS 4: IT Architecture and Roadmap



#### SMART SAFETY & SECURITY SERVICES OPS MODEL CONCEPT (ON A PAGE)







# Thank you!