



PROTECTION SERVICES SECURITY POLICY

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Accountable executive manager	Deputy Vice-Chancellor: Operations, Digital and AI Systems
Policy Owner	Deputy Vice-Chancellor: Operations, Digital and AI Systems
Responsible division	Protection Services
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PROTECTION SERVICES SECURITY POLICY

Against the background of the vision to discover new frontiers and opportunities that benefit society, advancing our relevance and impact, the council of the North-West University (“NWU”, “the university”) has adopted this policy on 18 September 2025.

1 Interpretation and application

This policy must be interpreted and applied in a manner consistent with the –

- Constitution of the Republic of South Africa, 1996
- Control of Access to Public Premises and Vehicles Act, 53 of 1985
- Criminal Procedure Act, 51 of 1977
- Dangerous Weapons Act, 15 of 2013
- Disaster Management Act, 57 of 2002,
- Firearms Control Act, 60 of 2000
- Hazardous Substances Act , 15 of 1973
- Higher Education Act, 101 of 1997
- Intimidation Act, 72 of 1982
- Liquor Act, 59 of 2003
- Labour Relations Act, 66 of 1995
- Minimum Information Security Standards (MISS) (Second Edition, March 1998) Minimum Physical Security Standards (MPSS) (2009)
- National Building Regulations and Buildings Standards Act, 103 of 1977
- National Road Traffic Act, 93 of 1996
- Occupational Health and Safety Act, 85 of 1993
- Prevention and Combating of Corrupt Activities Act, 12 of 2004
- Private Security Industry Regulation Act, 56 of 2001)
- Promotion of Access to Information Act, 2 of 2000
- Promotion of Administrative Justice Act (No. 3 of 2000)
- Protection of Constitutional Democracy against Terrorism and Related Activities Act, 33 of 2004
- Protection of Information Act, 84 of 1982
- Protection of Personal Information Act, 4 of 2013
- Regulation of Gatherings Act, 205 of 1993
- Safety at Sports and Recreational Events, 2 of 2010)
- South African Police Services Act, 68 of 1995
- Trespass Act, 6 of 1959

2 Policy statement

It is the policy of the NWU that the Protection Services of the NWU must –

- 2.1 excel by employing innovative methods in the performance its functions by using cutting edge technology to ensure the safety and security of the NWU community and its infrastructure;
- 2.2 be positioned as a unitary department of superior excellence, with a commitment to social justice;
- 2.3 uphold the following values:
 - Ethics in all endeavours
 - Integrity
 - Responsibility, accountability, fairness and transparency
 - Embracing diversity;
- 2.4 conduct its core business at a high standard and in an accountable manner
- 2.5 function as a unitary, integrated multi-campus protection services that will enable equity, redress and an aligned service across all NWU campuses, and
- 2.6 employ strategies and transformational practices and processes that are –
 - aimed at achieving sustainable competitive advantage
 - responsible and risk embracing in design and implementation
 - intelligence informed
 - credible
 - optimally participative
 - leadership driven and collectively owned.

3 Scope of application

This policy applies to the following:

- All employees of the NWU
- All registered students of the NWU
- Visitors
- Contractors

4 Objectives

To support this policy, NWU Protection Services must pursue the following objectives:

- 4.1 zero tolerance for human rights violations in all operations;
- 4.2 efficient and effective response to security incidents and client needs, and
- 4.3 ensurance by means of regular training that all personnel are competent in their roles and aware of this policy.

5 Leadership Commitment

Senior management at NWU Protection Services must be committed to:

- 5.1 the promotion of a culture of accountability, ethical behaviour, and respect for human rights, and
- 5.2 the provision of the necessary resources, including personnel, training and technology.

6 Responsibility

Senior managers of the NWU Protection Services must ensure that –

- 6.1 operations are conducted in a manner consistent with this policy, and
- 6.2 establish procedures for incident reporting, investigation, and response to prevent recurrence are complied with.

7 Monitoring and Performance Evaluation

The effectiveness of this policy must be monitored by means of –

- 7.1 regular internal audits and performance evaluation;
- 7.2 analysis of incidents, client feedback, and operational data, and
- 7.3 management reviews to assess progress towards objectives and identify opportunities for improvement.

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