Office 365 Subscription for free!

Starting October 2015, students of the NWU are eligible to download Office 365 ProPlus for free. The only costs will be that of the bandwidth utilized in the process of installation or when working in the cloud.

**Installation Procedure**

**How to install Office 365 ProPlus when ONLINE**

1. Go to **portal.office.com**. Students sign in with NWU#@student365.msfed.nwu.ac.za (e.g. 12345678@student365.msfed.nwu.ac.za). No password is required at this point.
2. You will then be redirected to the NWU’s sign-in option page. Choose one of the following options:

* **Student Single Sign-on** is to be chosen for PCs.
* **Mobile** **login** is to be chosen for Macs, tablets and phones.

**If I have an older version of Microsoft Office on my computer, can I still install Office 2016?**

No. All other versions of Office must be removed before the installation can be completed. We recommend that you remove your previous versions of Microsoft Office, before installing Office 2016. Remember that you will need your product key should you wish to reinstall your previous versions at a later stage.

Should I install 32-bit or 64-bit version?

The 32-bit version is recommended for most users and can be installed on 32-bit or 64-bit operating systems. The 64-bit Office can only be installed on a 64-bit operating system.

**Can I visit my tablet’s or phone’s apps store instead, to install Office 2016?**

Yes. Note that the applications are installed separately e.g. Word, Excel etc.

**Support**

**What can I try first should I have a problem with installation?**

Clear the cache of your browser by pressing Ctrl+Shift+Delete.

**Where can I find help?**

* **Students:** Contact your IT Service Desk at [Mafikeng](http://www.nwu.ac.za/it/student/mc)  [Potchefstroom](http://www.nwu.ac.za/it/student/pc)  [Vaal Triangle](http://www.nwu.ac.za/it/student/vc).

**Where can I find training material?**

* [Office 365 training](https://support.office.com/en-us/article/Office-365-for-business-training-e990f8ff-56d7-450e-ad9f-74ae8718ef09?CorrelationId=127911fb-39e8-4981-9475-5d3c40138bcb&ui=en-US&rs=en-US&ad=US)
* [Quick Start Guides for Office 2013](https://support.office.com/en-us/article/Office-2013-Quick-Start-Guides-4a8aa04a-f7f3-4a4d-823c-3dbc4b8672a1?legRedir=true&CorrelationId=c643b3a7-8fc0-48a5-b5d6-63eafc022fd1)
* [Office 365 learning resources](https://support.office.com/en-us/article/Office-365-learning-resources-6f01f48f-ff7c-4974-9bf2-fa0a905b68df?CorrelationId=e56685dc-d61a-4501-a4b7-b6b322fb8192&ui=en-US&rs=en-US&ad=US)

Computer Rooms

What about the PCs or Macs in the Computer Rooms, Residences and Libraries?

These PCs or Macs are installed with Office 2013 Pro. Don’t install Office 2016 in the Computer Rooms as you will use one of your 5 licenses.

You may however access your Office 365 account from a workstation in a Computer Room when working in the cloud.

Office 2016 is for your personal use only and therefor may only be installed on your personal PCs, Macs or other mobile devices.

**System Requirements**

**What are the system requirements for a PC?**

* OS: Window 7 or higher  
  Processor : at least 1 GHz.  
  Memory: 1 GB of RAM for 32- bit or 2 GB of Ram for 64 bit  
  Disk space: at least 3 GB of available disc space

**What are the system requirements for a Mac?**

* OS: Mac OS X version 10.6 or later  
  Processor: Intel processor  
  Memory: 1 GB of Ram  
  Disk space: 2.5 GB of available disc space

**What are the system requirements for mobile IOS devices?**

iOS 8.0 or higher.

**What are the system requirements for mobile Android devices?**

Android OS 4.4 or higher.

**Other Questions**

**On how many machines/devices can I install Office 2016 on?**

Enjoy a full, installed Office experience across PCs, Macs, Windows tablets and iPad® and Android™ tablets, and most mobile devices. Each user can install Office on 5 PCs or Macs, 5 tablets/phones.

What happens when a student graduates?

Graduated students’ Office 365 subscription through the NWU ends upon graduation. Students may then enrol into other consumer or commercial offers available.

Benefits

* It is free.
* You will always have the latest versions of the Office programs.

Prerequisites

* You must have an active NWU#.
* You have to connect to the Internet once every 90 days to verify that you are still eligible for the program. If you don’t, your subscription will expire.

**What sign-in and password do I use for the Office 365 subscription?**

Students sign-in with NWU#@student365.msfed.nwu.ac.za (e.g. [12345678@student365.msfed.nwu.ac.za](mailto:12345678@student365.msfed.nwu.ac.za)) and your password is your Network password (the same one used for eFundi).

**How can I find out how many machines or devices I have already activated?**

You can see how many computers you have activated by signing into the portal. Click on Settings > Office 365 settings > Software. You will be able to see every PC and mobile device that you have activated, how many downloads are still available, as well as be able to de-activate an installation.