

Table of Contents

1	Introduction	1
1.1	Searching by the Initiator	2
1.2	Searching by the Date Created From	2
2	Investigating the record	3
2.1	Status	3
22	Route Log	3



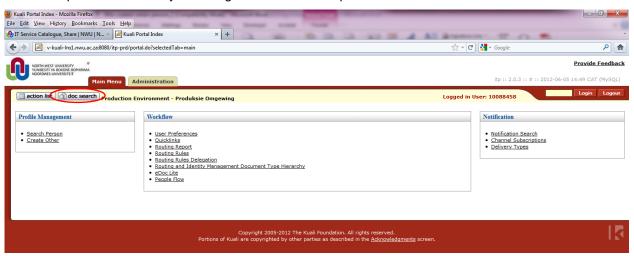
Information Technology

ITP Searching for a record

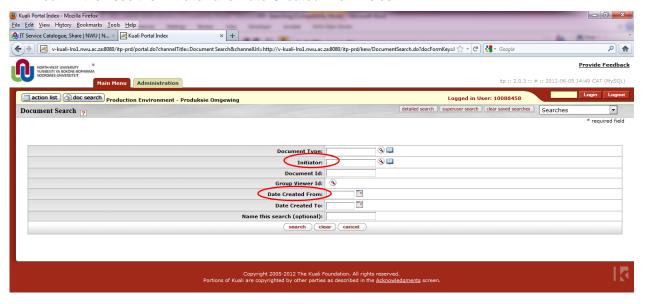
1 Introduction

There are different options to search for a specific record. The two most used options are by the **Initiator** and by the **Date Created From**.

Both options are used by selecting the doc search option.



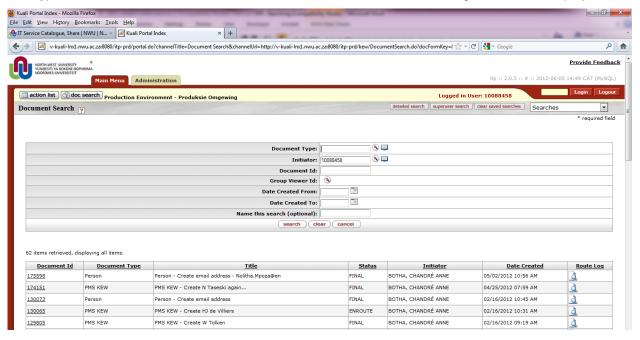
You will then see the Initiator and Date Created From fields.



1.1 Searching by the Initiator

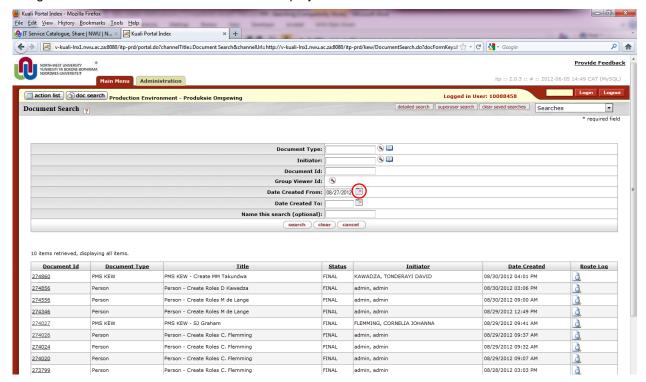
The initiator is the **Creator**'s NWU#: This is the person who typed the information of the guest in the different fields.

Type the Creator's NWU# in the Initiator field and click on search. The guests will be displayed.



1.2 Searching by the Date Created From

• Select the date from the calendar next to **Date Created From** field and then click on **search**. All the guests created from that date on will be displayed.



2 Investigating the record

After doing one of the searches mentioned above, there are two fields to investigate. The one being the **Status** and the other the **Route Log**.

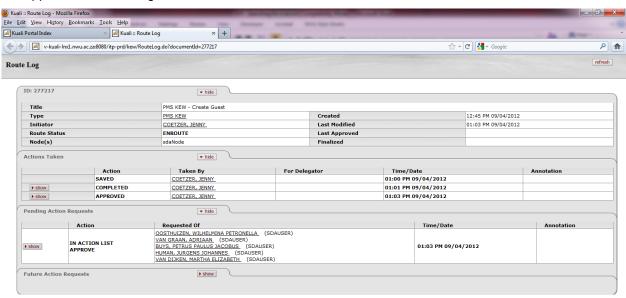
2.1 Status

FINAL – the record has been approved by the Creator, Approver and IT Operations.

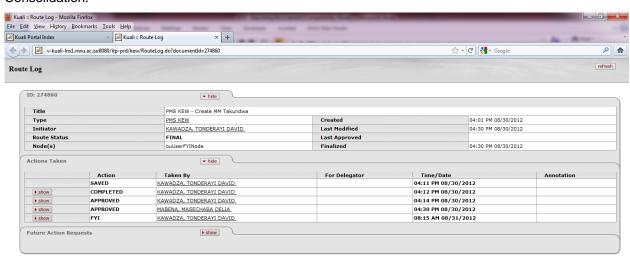
Any other status – there are outstanding approvals.

2.2 Route Log

The record below has status **ENROUTE**. You will notice the **Pending Action Requests** implying that there are approvals outstanding.



The record below has status **FINAL**. There are no **Pending Action Requests**. Thus the record will move to Consolidation.



Original details: Chandré Anne Botha(10088458) P:\ITP\ITP - Searching.docm

4 September 2012

Current details: Chandré Anne Botha(10088458) P:\ITP\ITP Searching for a record.docm

5 September 2012