

Diverting calls

Diverting of calls must be done from the relevant instrument.

Lift the handset and use the following instructions:

	Type	Procedure
61	Divert all incoming calls	61 extension number #
63	Cancel divert	63
64	Divert all incoming calls when there is no answer	64 extension number #

When a telephone is diverted with the 61 option, you will hear a short dial tone instead of a long dial tone. Diverts may be lost when the system has to be rebooted.

Original details: Petra Gainsford(12098795) C:\Users\12098795\Documents\Diverting calls_2.docm
28 March 2014

Current details: Petra Gainsford(12098795) C:\Users\12098795\Documents\telephony\word version\updated\Diverting calls_2.docm
20 November 2014