

IT@NWU PROCESS

The University of the Future will differentiate itself from the others by the crafty(?) use of Information and Communication Technology for all of its activities. At IT@NWU we proud ourselves to follow a well-informed, structured, but agile process to formulate strategy and to plan the project, product and service portfolio.

We acknowledge the fact that there are macro forces that will influence our strategic thinking, for instance the economic changes in higher education since #FeesMustFall.

We keep abreast of IT trends and practices, acknowledge hype and embrace appropriate new technologies despite budget and staffing constraints.

In formulating our own goals and policies we have to understand national strategies, for instance the goals set out for universities and IT in the government's National Development Plan.

We work closely with IT departments from various other academic institutions in South-Africa and internationally, to keep us connected and up to date with broader developments.

Guided by advisory bodies, internal demand, processes, quality and most recently the success model, we can formulate an aligned mission statement, focus areas and strategies.

Within this broad framework we can set priorities, focuses for a year and plan the projects we need to do. New projects will usually inform new services and could even change the product portfolio.

All of the above is supported by a group of highly motivated people, their skills and approaches.

